



egg<sup>2</sup><sup>®</sup>  
Instruction Manual



## Instruction Manual.

**IMPORTANT:** Read the instructions carefully and keep for future reference.

Contents	Page
Contents/Parts check list.	2-3
Important safety information.	4
Product information.	5
<b>Section 1 - Chassis</b>	
Fitting/removing the front wheels.	6
Fitting/removing the rear wheels.	6
Opening the chassis.	6/7
Operating the parking brake.	7
Operating the front swivel wheel.	8
Adjusting the handle height.	8
Folding the chassis.	8/9
<b>Section 2 - Seat Unit</b>	
Fitting the seat unit to the chassis.	10
Fitting/removing the bumper bar.	10/11
Adjusting the seat unit.	11
Adjusting the calf support.	12
Fitting/removing the seat unit hood.	12
Fitting the seat unit apron.	12
Using the 5 point safety harness.	13
Hood/canopy ventilation windows.	14
Removing the seat unit from the chassis.	14
Fitting the rain cover.	14
Fitting the insect net.	15
Fitting the footmuff.	15
Fitting the seat liner.	15

### Parts:

Chassis  
2x front wheels  
2x rear wheels  
Seat unit  
Apron  
Hood  
Bumper bar  
Rain cover  
Insect net



### Parts:

Carrycot body  
Mattress  
Liner  
Apron  
Rain cover



Contents cont..	Page
<b>Section 3 - Carrycot</b>	
Assembling the carrycot.	16
Fitting the carrycot apron.	16
Adjusting the carrycot hood.	16
Fitting/removing the carrycot to the chassis.	17
Fitting the carrycot rain cover.	17
Fitting the carrycot insect net.	18
<b>Section 4 - Car Seat Adaptors</b>	
Fitting the car seat adaptors.	19
Fitting the car seat.	19
Removing the car seat.	20
Removing the car seat adaptors.	20
<b>Section 5 - Tandem Mode</b>	
Fitting/removing the tandem adaptors.	21
Fitting/removing tandem seat units.	22
Fitting/removing tandem carrycots.	23
Fitting/removing tandem car seat adaptors.	24
Fitting/removing tandem car seats.	25
Tandem Configurations.	26/27
Do not use tandem configurations.	28
Your egg Warranty.	29
Care and maintenance. How to look after your egg stroller.	30
Trouble Shooting.	31

## Important Safety Information.

This vehicle is intended for children from birth to a maximum of 25kg. Age and weight usage: Pram body/carrycot 0 to 9kg, car seat 0 to 13kg (follow manufacturers guidelines), Seat unit (used as a single stroller) 6 months to 25kg. Tandem seat unit in lower position 6 months to 15kg max. Each seat unit, carrycot or car seat is suitable for one child only to the maximum weight stated above. Maximum occupancy as single vehicle: one child, maximum occupancy as a tandem vehicle: two children.



**PUT ON ALL BRAKES WHENEVER YOU PARK THE PRAM/STROLLER  
DO NOT LEAVE CHILDREN UNATTENDED.  
SECURE THE CHILD IN THE HARNESS AT ALL TIMES.  
DO NOT CARRY EXTRA CHILDREN OR BAGS ON THIS PRAM/STROLLER.  
MAKE SURE CHILDREN ARE CLEAR OF ANY MOVING PARTS IF YOU  
ADJUST THE PRAM/STROLLER, OTHERWISE THEY MAY BE INJURED.  
FOLLOW THE MANUFACTURERS INSTRUCTIONS.**

A harness can form loops which may be a strangulation hazard- Never leave a harness connected when not fitted to a child in the stroller.

Ensure that all locking devices are engaged before use.

Do not let your child play with this product.

Check the carrycot or seat unit or car seat attachment devices are correctly engaged before use.

It is unsafe to use accessories other than those approved by the manufacturer.

The maximum weight for the shopping basket is 3kg.

Do not use the vehicle on steps, stairs or escalators as it may be dangerous to your child/children.

Ensure the travel lock is engaged before lifting the chassis with the carry handle.

Only use the egg2 seat units, carrycots, accessories and car seats recommended by egg2.

Only use the egg2 tandem in the configurations described and illustrated on page 27. Always remove the upper seat unit/carrycot or car seat first.

## Product Information.

The egg2 stroller has been designed in the UK with safety and style in mind. Soft touch fabrics create smooth curves and continuous lines to give the egg2 a luxury, stylish look. Outstanding engineering creates the perfect ride for baby and ultimate ease of use for parents. The egg2 has been fitted with Tru-Ride technology® tyres which have been engineered for comfort, superior handling and added durability. The one-hand fold chassis is compact and freestanding when folded and the three position recline, parent and forward facing seat unit is spacious and comfortable. A lie flat carrycot can be purchased as an optional extra, is suitable for occasional overnight sleeping and comes complete with padded liner and mattress.

- Carrycot suitable from birth 0 to 9kg includes padded liner, mattress and rain cover. Do not use as a permanent bed for your child.
- Seat unit with three position recline, parent and forward facing max. 25kg.
- Tandem seat units 15kg max. each seat unit
- Complete with apron, insect net (not all models), and rain cover.
- One-hand fold, compact chassis.
- Five position handle height adjustment. 98 - 109cms.
- Fixed or swivel front wheels.
- Features PU Polymer Tru-Ride Technology® tyres.
- Quick release wheels.
- All round suspension.
- Car seat adaptors available as optional extra to add a Group 0+ or iSize infant carrier car seat. See your retailer for other accessories.
- Co-ordinating accessories include; parasol, changing bag, seat liner, footmuff and cup holder etc.
- Option to convert to a tandem stroller with the addition of the tandem adaptor kit.
- egg 2 ride-on platform max. weight 20kg check configuration compatibility.

Weights and dimensions:

Chassis weight with wheels - 10.3kgs.

Chassis weight with wheels and seat unit - 15kg.

Carrycot weight - 3.6kgs.

Stroller with wheels folded- 71 x 37 x 59cms.

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## Section 1 - Chassis

### 1. Fitting/removing the front wheels.

Press the quick release button on the back of the wheel housing on the chassis and push the front wheel onto axle.

The wheels are marked L for left and R for right from the perspective of standing in front of the chassis.

**Important:** Check the wheels are secure by pulling downwards.

To remove; press the quick release button on the back of the wheel housing on the chassis and pull the wheel away from the axle.



### 2. Fitting/removing the rear wheels.

Press the button in the centre of the rear wheel and push into the rear wheel housing.

**Important:** Check the wheels are secure by pulling outwards.

To remove; press the button in the centre of the rear wheel and pull the wheel away from the wheel housing.



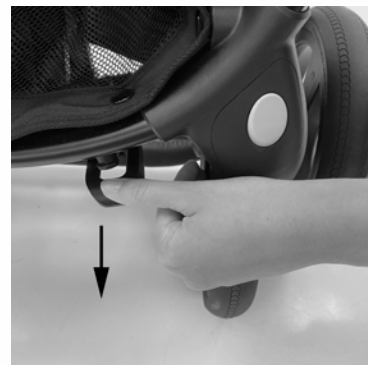
### 3. Opening the chassis.

Ensure the chassis is stood upright.

Push the chassis locking clip down to release the front section of the chassis.

Allow the front of the chassis to move forwards.

You may have to pull forward gently to assist this.



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Release the stroller handle by pushing the handle lock & gently lifting the handle.



Continue to lift the handle upwards until you hear the lock engage with a click.

**WARNING: Ensure the locking devices are engaged before use.**



### 4. Operating the parking brake.

Press down on the pedal to engage the parking brake

Press down and release to disengage the parking brake.

**WARNING: Never leave the vehicle without first fully engaging the parking brake.**



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**5. Operating the front swivel wheels.**

Press the button until it clicks to switch between fixed or swivel wheel travel, one button on the left, one button on the right.

**6. Adjusting the handle height.**

Rotate the central section of the handle forward (1) and slide into the desired position (2).

**Note:** The handle has 5 height positions.

**7. Folding the chassis.**

**Important:** Remove the seat unit/carrycot/car seat and any adaptors before attempting to fold the chassis and ensure the shopping basket is empty.

**Important Note:** The chassis will not fold unless the handle is in the lowest position and the seat unit, car seat or carrycot and any adaptors etc have been removed from the chassis.

Engage the parking brake.

Ensure the handle is in its lowest position. Ensure the front wheels are unlocked and in the swivel position.

Fully rotate the central section of the handle bar towards you, the hub locks will release and the handle will freely move downwards, do not force.



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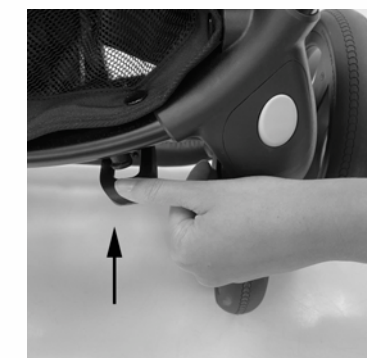
Lower the handle towards the floor and push so that it locks with the latch on the left hand side of the lower chassis.



Lift the carry handle, found in the centre of the basket to allow the front of the chassis to move towards the rear of the chassis.



Secure the chassis using the travel lock at the front of the chassis; this will engage automatically.





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## Section 2 - Seat Unit

### 1. Fitting the seat unit to the chassis.

**Important:** Ensure that both seat unit legs are in the same position before attempting to fit the seat unit to the chassis. Failure to do so may cause damage to the seat unit.



Insert the seat unit legs into the main housings on the chassis until the seat locks in place with a click.

**WARNING:** Ensure the seat unit is locked in place on both sides of the chassis before use.

**Note:** The seat unit can be used in forward facing or parent facing modes. Simply attach the seat unit in the same way in your preferred facing mode.



### 2. Fitting the bumper bar.

Push the bumper bar ends into the corresponding sockets on the seat unit whilst holding down the release button.

**Important:** Ensure the bumper bar is locked in place before use by firmly pulling the bumper bar outwards.



### 3. Removing the bumper bar

Press the small buttons on the seat unit under the bumper bar and pull the bumper bar away from the seat unit.



**Note:** The bumper bar can be released one side at a time to allow easy access for placing your child in or removing your child from the seat unit.



### 4. Adjusting the seat unit.

Lift the adjustment handle lever on the top side of the seat unit and rotate the seat to the desired position. The seat unit will lock into position when the handle is released.

**Note:** The seat unit has 3 preset positions.



**5. Adjusting the calf support.**

Pull the calf support upwards to raise.

Press-in both grey buttons at the side of the footrest to lower into the desired position.

**Note:** The calf support has 4 positions.



**6. Fitting/removing the seatunit hood.**

Attach and fasten the zip; push the plastic clips firmly onto the seat unit frame then close the clips. To remove; unfasten the clips from the seat unit frame and open the zip.

For a demonstration video on how to attach the seat unit hood, please visit our FAQ section at [www.eggstroller.com](http://www.eggstroller.com)



**7. Fitting the seat unit apron.**

Slide the bottom of the apron over the calf support. Pull upwards into place and fold the apron flap over the bumper bar. Secure using the press studs on the apron flap.



**8. Using the 5 point safety harness.**

Fit together the two connectors on the harness straps and push firmly into the buckle housing until they click together.

**Important:** Ensure they are fully engaged before use.

To release the connectors press in the grey button on the buckle housing, the two connectors will release from the main housing.



**WARNING: To avoid serious injury always use a 5 point safety harness. Important:**

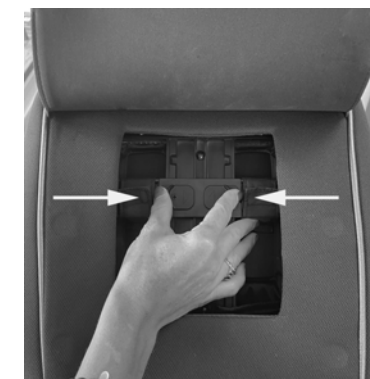
Always ensure the parking brake is engaged when placing and removing children from the vehicle.

To alter the overall size of the harness, adjust the straps to suit the child using the buckle sliders on the harness.



**Harness shoulder height.**

Adjusting harness the shoulder strap height. As your child grows you will need to adjust the height of the shoulder straps. Lift the panel at the back of the seat-back and squeeze together the two plastic sliders. Move up or down to adjust to the required position, this action will automatically adjust the position of the head rest cushion.



### 9. Hood/Canopy ventilation windows

The hood/canopy of both the carrycot and the stroller have ventilation windows panels. Use the finger/thumb tab to fold back the textile panel to open the ventilation window, reverse the action to close the panel.



### 10. Removing the seat unit from the chassis.

Press-in the grey buttons on the side of the seat unit and lift the seat upwards from the chassis. Important: Always remove your child from the seat unit before removing the seat unit from the chassis.



### 11. Fitting the rain cover.

Slide the rain cover on from the footrest end first ensuring it slides underneath the footrest. Pull up and over the extended stroller hood and secure at the back with the Velcro tabs.

**WARNING:** Never leave raincovers, hoods, aprons, sun shades baby-nests or footmuffs on or over the stroller indoors, in a hot atmosphere or near a heat source; your child may overheat.



### 12. Fitting the insect net.

The insect net is located in a pocket on the underside of the leg support. Remove the insect net (leaving the press stud attached), pull up and over the extended stroller hood. Not included with all strollers.



### 13. Fitting the footmuff (optional accessory).

Remove the comfort pads on the shoulder straps and the crotch strap; unclip the shoulder strap buckles and thread the straps and crotch strap through the corresponding holes in the footmuff. Re-fasten the buckles.



### 14. Fitting the seat liner (optional accessory).

Remove the harness pads and open the harness by unclipping the centre buckle and shoulder straps. Thread the harness straps through the corresponding holes in the seat liner and replace the harness pads.





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### Section 3 - Carrycot

#### 1. Assembling the carrycot.

Remove the apron and mattress to gain access to the stay bars in the bottom of the carrycot. Using the tabs, pull the stay bars into the clips on the baseboard until you hear them click into place. Reposition the lining and place the mattress back into the carrycot.

**Important:** Ensure that the stay bars are fully engaged before using the carrycot.



#### 2. Attaching the carrycot apron.

Fasten the zip of the apron to the zip on the carrycot and pull all the way around.



#### 3. Adjusting the carrycot hood.

Depress the buttons on the side of the hood and pull up until you hear it click into place. Depress the buttons again to put the hood down. The carrycot hood has an intermediate position (45 degrees) to allow viewing when the carrycot is used in the tandem mode, lower position.



#### 4. Fitting the carrycot.

Lower the carrycot onto the chassis parent facing. Insert the carrycot legs into the main housings on the chassis and push down firmly until it clicks and locks onto the chassis.

**WARNING:** Ensure the carrycot is locked in place on the chassis before use.



#### 5. Removing the carrycot.

Ensure the hood frame is erect and locked in the perpendicular position. Hold the carrycot by the handle at the top of the hood frame. Use your other hand to lift the release lever at the back of the carrycot as pictured opposite. While the release lever is lifted pull directly up on the carrycot handle and lift the carrycot away from the chassis.



#### 6. Fitting the carrycot rain cover.

The carrycot hood must be fully extended (erect) to support the rain cover. Place the rain cover over the carrycot and fasten the side panels (left and right) using the Velcro tabs.

**WARNING:** Never leave rain covers, hoods, aprons, sun shades baby-nests or footmuffs on or over the stroller indoors, in a hot atmosphere or near a heat source; your child may overheat.

**Never leave your child unattended.**



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### 7. Fitting the carrycot insect net.

Using the insect net from the seat unit which is located in the pocket on the underside of the leg support, place the insect net over the carrycot with the hood extended and secure at the sides using the elastic loops.



**WARNING:** The egg carrycot is suitable for a child who cannot sit unaided, rollover or push itself up on its hands and knees.

**WARNING:** Do not let other children play unattended near the carrycot.

**WARNING:** Do not use if any part is broken, torn or missing.

**WARNING:** Do not add another mattress on top of the mattress provided.

**WARNING:** Never use the carrycot on a stand. Do not leave your child unattended.

**WARNING:** Only use the carrycot on a horizontal, firm, level and dry surface.

#### IMPORTANT:

- Regularly inspect the handle and base of the carrycot for signs of damage or wear . Continue to use only if in good condition.
- There is restricted space when using the egg ride-on-board with the carrycot.
- Be aware of the risk of open fire and other strong heat sources such as electric fires, gas fires etc in the vicinity of the carrycot.
- This carrycot is not a safe means of transport by car and should NEVER be used as such.
- The head of the child in the carrycot should never be lower than the body of the child.
- Before carrying or lifting, make sure that the handle is in the correct position for use.

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### Section 4 - Car Seat Adaptors

#### 1. Fitting the car seat adaptors.

Insert the car seat adaptors onto the left and right sides of the main chassis housings. The adaptors are marked L for left and R for right from the perspective of standing behind the handle of the chassis. Press down firmly until they click into place.

**WARNING:** Ensure the adaptors are securely fitted before use by pulling them upwards.



#### 2. Fitting the egg car seat parent facing only.

Align the car seat with the adaptors and lower until it stops, fold back the handle to engage the locks.



egg car seat being lowered onto adaptors.

**Other recommended car seats:** Align the car seat with the adaptors and lower until it stops push down to engage the locks, there may be an audible click.

**WARNING:** Ensure the car seat is securely locked into place by gently pulling the car seat upwards.



egg car seat locked in position.

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### 3. Removing the car seat.

**egg car seat:** Adjust the car seat handle into the upright (carrying) position then lift the car seat up and off the adaptors.



**Other recommended car seats:** Press-down the buttons on either side of the car seat and lift the car seat off the adaptors.



### 4. Removing the car seat adaptors.

Press down the buttons on the adaptors and lift out of the adaptor housing on the chassis.

The egg stroller has been designed and tested for use with a number of leading brand car seats, for full details please visit [eggstroller.com](http://eggstroller.com) or check with your local retailer.

**WARNING: Do not use any car seat unless specifically recommended by egg.**

For car seats used in conjunction with a chassis, this vehicle does not replace a cot or a bed. Should your child need to sleep, then it should be placed in a suitable pram body, cot or bed.

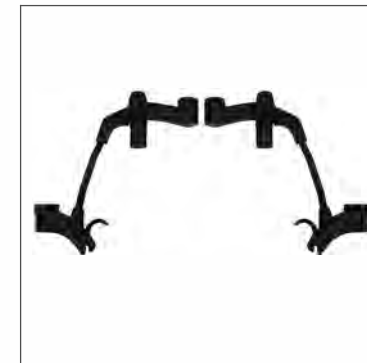


### Section 5 - Tandem mode. Using the egg in tandem mode.

Using the egg 2 tandem adaptors on your stroller gives you the opportunity to get out and about with two children, but we wanted to let you to know that your stroller will handle differently with the increased weight and the change in weight distribution. You will notice that the stroller is heavier; it may even be a little less agile through the turns. If you feel too close to the stroller the handle can be extended using the regular function. We do not recommend tipping the stroller backwards or forwards to go up or down steps or kerbs. Try to find drop-kerbs which will give your children a smoother ride. Please remember that you can potentially be carrying over 30kg, this is a considerable weight and although the stroller is strong and tested to carry this weight you must remain in careful control of your precious cargo.

#### 1. Fitting the tandem adaptors.

Insert the tandem adaptors into the left and right sides of the main chassis housings until they lock into place with a click. Ensure the locating hooks are aligned with the locating pins on the rear lower legs.



**WARNING: Ensure the adaptors are engaged before use by pulling them upwards.**

#### 2. Removing the tandem adaptors.

Press down the buttons on the adaptors, maintain this action then lift the whole adaptor and un-hook the lower section from the rear leg and remove from the chassis.



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### 3. Fitting the tandem seat units.

Fit the tandem adaptors as described in point 1. With the chassis handle fully extended, place the lower tandem seat unit into the tandem adaptors until it locks into place with a click.

**Note:** Always fit the lower seat first in the forward facing position. The lower seat unit has a 2 position recline only. Do not try force the seat into the 3rd recline position. Always fit the upper seat unit in the forward facing position.

**WARNING:** Never attempt to fit or remove the seat unit while it is occupied, the child could be injured.

**WARNING:** Always remove the upper seat unit first. Make sure the parking brake is applied and only make configuration adjustments while on firm level ground.

**WARNING:** the stability of your stroller will be affected when adding and removing seat units, car seats or carrycots. Always remove the upper seat unit, car seat or carrycot first.

### 4. Removing the tandem seat units.

Press-down the grey buttons at the sides of the seat unit and lift the seat upwards from the chassis. Always remove the upper seat unit first.

**WARNING:** Never attempt to fit or remove the seat unit while it is occupied, the child could be injured.



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### 5. Fitting the tandem carrycots.

Fit the tandem adaptors as described in point 1. Holding the lower carrycot by the carry handle, guide the carrycot in horizontally foot-end first until the fittings on the carrycot line up with the fittings on the tandem adaptor. Push the carrycot into the tandem adaptor until it locks into place with a click. Fit the upper carrycot into the upper position by lowering it into the tandem adaptor until it too locks into position with a click.

**WARNING:** Always fit the lower carrycot first, in the forward facing position. Always fit the upper carrycot in the parent facing position. Always remove the upper carrycot ( car seat or seat unit) first. The stability of your stroller will be affected while making adjustments.

The carrycot hood has an intermediate recline position (45 degrees) to allow viewing when the carrycot is used in the tandem mode, lower position, push in the buttons at the sides of the hood to adjust the hood position.

### 6. Removing the tandem carrycots.

Hold the carrycot by the carry handle with one hand and with the other hand lift up the lever at the back of the carrycot. Lift the carrycot up and out of the adaptor housing. Always remove the upper carrycot first.





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**7. Fitting the tandem car seat adaptors.**

Fit the tandem adaptors as described in point 1. Fit the lower car seat adaptors (curved) to the lower position until they click into place.

Fit the upper car seat adaptors (straight) to the upper position until they click into place.

The adaptors are marked L for left and R for right from the perspective of standing behind the handle of the chassis.

**WARNING:** Ensure the adaptors are engaged before use by pulling them upwards.

**8. Removing the tandem car seat adaptors.**

Press-down the grey buttons on the car seat adaptors and lift out of the housing on the tandem adaptor.

**9. Fitting & removing the egg tandem car seats.**

Align the car seats with the adaptors and lower until they stop. Fold back the handle to lock onto the adaptors. The lower egg car seat handle when folded back stops when it rests against the tandem adaptor. To remove fold the car seat handle into the upright position and lift the car seat up and off the adaptors. Always remove the upper car seat first.

**Other recommended car seats:** Align the car seats with the adaptors and press down firmly until the car seats lock into place, there may be an audible click.

**10. Removing the tandem car seats.**

Press down the buttons on either side of the car seat and lift off the adaptors.

**WARNING:** Ensure the car seats are locked into place by gently pulling the car seat upwards.

**Note:** Always fit the lower car seat first, parent facing. Always fit the upper car seat parent facing.



Removing a car seat with button release.



egg car seat in the lower position



egg tandem car seats



Fitting other recommended car seat.



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**Tandem Configurations.**

**WARNING:** Never attempt to use the egg in any other combination than those shown here.

1. Tandem Seat Units



2. Tandem Carrycots



3. Tandem Car Seats

**IMPORTANT:** egg car seats should always be used on the stroller with the handle in the lower position.

Many other brand car seats are compatible with the egg2 stroller, check with your retailer or at [eggstroller.com](http://eggstroller.com) for a full list. Do not use a car seat or car seats other than those recommended.



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4. Forward facing lower carrycot, parent facing upper car seat.

**IMPORTANT:** egg car seats should always be used on the stroller with the handle in the lower position.



5. Forward facing lower seat unit, parent facing upper car seat.

**IMPORTANT:** egg car seats should always be used on the stroller with the handle in the lower position.



6. Forward facing lower carrycot, forward facing upper seat unit.



**WARNING:** Stability hazards. Do not use the stroller in any of the following configurations.

**IMPORTANT:** When using tandem configurations ALWAYS remove the upper seat unit/carrycot/car seat first



**DO NOT USE:**  
Tandem with seat unit in upper position only



**DO NOT USE:**  
Tandem with carrycot in upper position only



**DO NOT USE:**  
Tandem with any car seat in upper position only



## Your egg Warranty.

At egg we pride ourselves in manufacturing high quality products with our customers' safety and wellbeing at the forefront of our minds.

### Registering your egg product.

Thank you for purchasing an egg product. To activate your warranty and register your product visit [eggstroller.com](http://eggstroller.com) and click on 'Register your product' to complete the registration online.

### Your warranty policy.

At egg, we guarantee your product has been manufactured in accordance with all current European safety standards which are applicable to this product, and that this product is free from defects in workmanship and material at the time of purchase.

During the production process this product has gone through rigorous quality checks. Despite our efforts, if this product does show a manufacturing or material defect within the 24 months warranty period for the chassis and seat frames and 6 months for carrycot, seat fabrics and EVA rain cover we will comply with the warranty terms and conditions providing the product has been used for normal use as described within the instructional manual, and it has been serviced and maintained correctly also described within the instruction manual.

For further information please contact the place of purchase. Please retain your original receipt of purchase safely in the back of this booklet.

### Warranty terms.

- Chassis and seat frames: 24 consecutive months.
- Seat fabrics, carrycot, accessories and EVA rain cover: 6 consecutive months.
- The warranty only applies to the original purchaser and is non-transferrable.

### The warranty will be invalidated in the following circumstances:

- This product has not been used for its purpose other than described within the instruction manual.
- If the product is returned for repair through a dealer which is not authorized by us.
- If the original receipt of purchase cannot be provided.
- If the defect is as a result of improper use or incorrect maintenance, negligence or impact damage.
- If the parts show normal wear that may be expected from daily use of the product, (wheels, rotating or moving parts etc).

The warranty of this product becomes valid from the date of purchase as stated on the original receipt of purchase. This does not affect your statutory rights.

**Register your product today at [eggstroller.com](http://eggstroller.com)**

Hong Kong Design Application No. 1500774.7

Chinese Invention Patent Application No. 201520389910.3.

## Care and Maintenance.

- Regularly check screws, rivets, bolts and fastenings to ensure they are locked tight and secure. Replace any parts in an inferior condition. When using this product during the winter, by the sea or off-road it is important to clean using clean fresh water and dry thoroughly. Salt water and salt and grit from the roads will corrode metal parts unless removed.
- Check on a regular basis that all chassis locking devices are working correctly.
- If any part of the product is damaged, contact your local egg retailer immediately.
- Do not expose the product to excessive sunlight for extended periods of time. Even normal exposure to sunlight may cause change to the colour of the fabrics.
- Take care not to tear fabrics when transporting the product.
- Light oil or silicone spray can be used to lubricate moving parts. Use petroleum jelly to lubricate the front axle stubs. Periodically remove the front swivel wheel units to clean and lubricate using petroleum jelly.
- Ensure zips are either fully open or closed to prevent damage.
- Always use the rain cover in inclement weather.
- Do not place items on top of the hood/canopy it could damage the fabrics or render the product unsafe.
- Any load attached to the handle and/or on the back of the backrest and/or on the sides of the vehicle will affect the stability of the vehicle. Do not hang any load from the handle or chassis when using as a tandem vehicle.
- Tyres can leave marks on some surfaces such as vinyl flooring and carpet.
- Fabrics should be cleaned in accordance to the care labels.
- Do not place fabrics in a washing machine; hand wash or sponge clean only using a mild detergent and warm water (30°C).
- Do not use a buggy board other than the egg ride on board as it may be unsafe and it will invalidate your warranty.

### Should you find a defect with this product:

Keep your original receipt of purchase safe with your warranty information as it will be required should you unfortunately find a defect. The receipt must show the date of purchase clearly. In the first instance you must contact the original place of purchase. Exchanging or returning the product cannot be requested. Repairs to any part of this product do not extend the warranty period. Do not return your product direct to the manufacturer.

### Servicing of your egg product.

We recommend that this product is regularly maintained and is serviced by an egg authorized dealer at least every 12 months and before upgrading to a tandem mode. Only replacement parts supplied or recommended by the manufacturer/distributor shall be used.

### Disclaimer.

Whilst we believe the information set out in this instruction manual to be correct and reliable at the time of print, we do not accept responsibility for its accuracy and we shall not be liable for its interpretation and its use. We reserve the right to change, modify add or delete product specifications at any time without prior notice.

## Trouble Shooting.

### Chassis will not fold after rotating grip backwards.

Ensure the handle is in the lowest 'locked' position and that the centre section of the handle is fully rotated backwards.

Make sure no downward or upward force is applied to the handle when rotating; rotate fully before lowering the handle.

Ensure the chassis is free of the seat unit, carrycot or any adaptors.

### Bumper bar will not insert.

Ensure the button below the bumper bar housing is pressed in while inserting the bumper bar.

### Front wheels only lock in forwards position.

Ensure the wheels are fitted to the Right and Left (R and L marked on the top of the wheel units) from the perspective of standing facing the front of the stroller.

### Front wheels will not swivel freely.

Remove front wheels, clean axle stubs, lubricate and replace.

### Removing car seat from adaptors is stiff.

Check the adaptors are clean and free from burrs or damage. Check the car seat opening where the adaptors insert is clean and not damaged.

Apply a little Vaseline to the adaptors where they insert and wipe away excess. Always ensure the car seat is locked in position before use.

### Tandem Carrycot in lower position difficult to fit.

Angle the foot end of the carrycot down slightly as you lower forwards onto and into the adaptors. If the carrycot is angled back towards the head end it may be obstructed by plastic parts on the chassis.

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